

**Seminole State College  
Graduate Exit Survey  
2019-20**

**GRADUATE EXIT SURVEY**

The revised Graduate Exit Survey was first administered as part of the degree application process in 2013-14. The primary purpose of the survey involves obtaining information about students' future plans and satisfaction with experiences while at Seminole State College. The survey was administered through the collaboration of Student Services and Academic Affairs. The results are divided into the categories of general information, post graduate plans, and satisfaction with academics, student services, facilities, and campus safety. Only students applying for graduation complete this survey.

**2019-20 Graduate Exit Survey Results**

Three hundred sixty-one students completed the 2019-20 Graduate Exit Survey. The survey consisted of 69 questions. Seven of these questions related specifically to the application for graduation and commencement participation while the other 62 questions requested students' opinions about their SSC experience and future plans.

Table 8 shows the major responses to questions related to general information. Two hundred ninety-six students or 82.0% indicated plans to transfer to a four-year institution.

Table 8. 2019-20 General Information Responses	
Question and Responses	Percentage
Why did you choose SSC?	
Close to home	82.0%
Low cost of attendance	52.9%
Wanted to start at a smaller college before going to a four-year institution	46.5%
What were your goals while attending SSC?	
Earn an Associate's Degree and Transfer to a four-year institution	77.6%
If you plan to transfer to a four-year institution, which is your most probable choice?	
East Central University	43.9%
University of Central Oklahoma	13.4%
University of Oklahoma	13.0%
Oklahoma State University	10.6%
Which factors made achieving these goals more difficult?	
Conflicts with a job	44.0%
Financial Difficulties	38.2%
What is your most common enrollment status?	
Full-time	88.9%
What is your weekly employment status?	
21-39 hours	26.3%
40+ hours	24.7%
Did not work	20.5%
What is your residential status?	
Off-campus with family	53.6%
Off-campus separate from family	28.6%
Residence Hall	17.8%
Which type of course delivery did you prefer?	
Face-to-face	51.7%
Blended	33.9%
Online	9.0%
For face-to-face and blended courses, which meeting times do you prefer for your course?	

Morning classes	70.1%
Afternoon classes	13.0%
Night classes	5.7%

Students were asked to score aspects of their academics while at SSC. The items were scored using a scale of excellent, above average, average, below average, poor, and no answer. The majority of the responses were excellent and above average as shown in Table 9. Students also had the opportunity to comment on this section. The majority of the comments reflected positive experiences by the students.

Attribute	Percentage of Responses				
	Excellent	Above Average	Average	Below Average	Poor
Overall quality of academics	50.6%	25.8%	21.9%	0.9%	0.3%
Quality of teaching in your major field of study	54.7%	24.7%	17.8%	2.0%	0.6%
Quality of teaching in general education courses	49.7%	21.3%	27.0%	0.6%	0.3%
Quality of teaching in transitional education courses	45.9%	21.2%	25.3%	1.5%	0.0%
Faculty maintenance of positive learning environment	52.7%	25.9%	20.0%	0.3%	0.6%
Faculty concern for student well-being	56.2%	21.4%	20.0%	1.7%	0.3%
Faculty commitment to student success and learning	55.1%	25.6%	17.7%	0.8%	0.0%
Brightspace learning management system	47.7%	22.9%	25.7%	1.4%	1.4%
Instructor Use of Technology when appropriate	47.6%	23.7%	25.4%	2.0%	0.6%
Availability of courses in your major field of study	47.6%	22.1%	23.8%	4.0%	1.7%
Availability of general education courses	53.3%	19.8%	23.8%	1.7%	0.0%
Quality of classroom equipment	43.1%	22.3%	29.6%	2.8%	1.7%
Quality of science laboratory equipment	44.5%	23.2%	25.2%	5.1%	0.9%
Quality of art laboratory equipment (only students who took an art class included)	48.2%	18.9%	26.2%	3.7%	3.1%
Quality of computer laboratory equipment	41.4%	19.5%	31.5%	4.1%	1.5%
Instructor availability during office hours	50.7%	26.5%	1.3%	0.0%	1.1%
Instructor availability via electronic means	52.5%	23.3%	22.5%	0.8%	0.3%
College orientation through Freshman Seminar Course (only students who took Freshman Seminar)	44.5%	17.4%	23.0%	1.5%	1.1%
College orientation through PASS Course (only students who took PASS)	41.0%	13.8%	18.6%	1.1%	0.5%
College orientation through Learning Strategies Course (only students who took PASS)	53.9%	20.2%	22.3%	2.1%	1.6%
Distance Education Proctoring Center (DEC closed Fall 2019)	48.4%	18.4%	23.3%	0.5%	0.9%
Library	49.3%	20.1%	28.5%	1.1%	1.1%

The next section requested that students score varying aspects of student services. Students were given the same answer choices of excellent, above average, average, below average, poor, or no answer. Table 10 gives scores for the questions listed from the student services section.

Table 10. 2019-20 Student Services Responses					
Service	Percentage of Responses				
	Excellent	Above Average	Average	Below Average	Poor
Placement testing at Testing Center	43.0%	15.6%	23.9%	1.1%	0.3%
Enrollment services	46.7%	16.2%	32.4%	2.6%	0.6%
Enrollment advising received from advisors in student services	43.9%	18.0%	25.1%	6.6%	2.6%
Enrollment advising received from faculty	47.3%	19.9%	25.9%	3.4%	1.4%
Mentoring received from your degree program faculty mentor	46.7%	17.4%	23.1%	4.0%	1.7%
Financial Aid Office	45.0%	16.8%	23.4%	5.7%	4.0%
Admission and Records Office	48.4%	19.1%	25.4%	2.6%	1.4%
Business Office – Cashier	45.6%	14.8%	28.2%	4.6%	3.7%
Academic Affairs Office	52.1%	16.6%	28.7%	1.6%	1.0%
Tutoring Services	58.7%	14.6%	24.4%	1.2%	1.2%
Student Affairs Office	53.6%	17.5%	26.6%	1.1%	1.1%
SSC Bookstore	46.4%	17.5%	26.9%	6.2%	3.0%
Student Union Snack Bar (72 students did not answer)	53.3%	19.1%	23.7%	1.4%	1.4%
Student Union Cafeteria (71 students did not answer)	52.0%	16.4%	25.7%	1.7%	4.1%
Attitude of Non-teaching personnel toward students	51.7%	19.5%	23.7%	2.7%	2.4%
Concern shown for you as an individual by non-teaching personnel	51.4%	19.4%	25.4%	2.8%	0.9%
Student Services overall	47.4%	25.0%	23.8%	2.4%	1.5%

Students were next given the opportunity to state the frequency of visits to the SSC facilities and to give an overall score for the facilities. Table 11 gives the percentage of students who frequented the facilities a variety of times per semester.

Table 11. 2019-20 Facilities Responses							
Facility	1-2 Visits	3 to 5 Visits	6 to 10 Visits	11 to 20 Visits	More than 20 Visits	Never	Percentage Of Students Who Visited at least Once
Computer lab or computer lounge	14.0%	17.7%	15.4%	13.4%	29.1%	10.3%	89.7%
Bookstore	35.4%	28.9%	14.6%	9.7%	4.9%	6.6%	93.4%
Gym	8.6%	4.0%	2.0%	1.4%	8.0%	76.0%	24.0%
Haney Center	21.7%	8.9%	4.9%	3.1%	5.1%	56.3%	43.7%
Henderson Park &/or Walking Trail	18.6%	11.1%	4.7%	14%	3.4%	60.6%	39.4%
Jeff Johnston Auditorium	26.6%	12.6%	3.4%	2.9%	1.1%	53.4%	46.6%
Library (excluding classrooms)	22.0%	16.0%	12.9%	7.4%	7.7%	34.0%	66.0%
Math Lab in Tanner Hall	17.4%	14.3%	13.7%	7.1%	10.9%	36.6%	63.4%
Pool	10.0%	4.9%	3.4%	1.1%	0.9%	79.7%	20.3%
Student Union Cafeteria	13.1%	9.4%	6.9%	4.6%	20.9%	45.1%	54.9%
Snack bar	16.3%	12.9%	7.4%	6.0%	13.7%	43.7%	56.3%
Student Services Building	21.4%	25.1%	21.1%	10.3%	11.4%	10.6%	89.4%
Writing Lab	17.1%	9.7%	8.9%	8.6%	10.0%	45.7%	54.3%
<b>Question and Responses</b>	<b>Excellent</b>	<b>Above Average</b>	<b>Average</b>	<b>Below Average</b>			
Overall Rating of Facilities and Grounds	54%	25%	18%	3%			

In the next category, students responded to statements concerning feelings of campus safety at SSC. Responses were scored using the categories of always, usually, sometimes, never, and uncertain or

not applicable. Responses mainly fell in the always or usually category. Table 12 shows the percentage of the responses to the questions.

<b>Table 12. 2019-20 Campus Safety Responses</b>					
<b>Question</b>	<b>Percentage of Responses</b>				
	<b>Always</b>	<b>Usually</b>	<b>Sometimes</b>	<b>Never</b>	<b>Uncertain or Not Applicable</b>
In general, I felt safe on the SSC campus	81.3%	15.3%	0.6%	0.0%	2.9%
SSC police officers were visible on campus	53.0%	26.2%	16.4%	0.9%	3.5%
I felt safe on the SSC campus after dark	50.4%	19.6%	3.2%	0.6%	19.6%
I felt safe in SSC parking lots during daylight hours	84.2%	11.2%	1.2%	0.0%	3.5%
I felt safe in SSC parking lots after dark	50.4%	19.6%	3.5%	0.3%	26.2%
I felt safe in SSC classrooms	85.9%	9.8%	0.9%	0.0%	3.5%
I felt safe in SSC hallways	83.6%	12.4%	0.6%	0.0%	3.5%
I felt safe in SSC residence halls	50.4%	10.1%	1.4%	0.3%	37.8%
I felt safe in SSC common areas such as the Student Union and Library	80.1%	14.1%	0.6%	0.0%	5.2%

When asked to assess their overall experience at SSC, 81.8% of the students rated the educational experience as excellent or above average. Over 85% of the students stated they would definitely or probably choose Seminole State College again if starting over. Students listed professors consistently as one of the greatest strengths at SSC. Students cited class size, staff, and affordability as other strengths. Items mentioned repeatedly in weaknesses were computer lab equipment, printers in the labs, lack of funding, and the upgrades needed on facilities such as the bathrooms, classroom buildings, and gym.

### **2019-20 Graduate Exit Survey Analysis**

Analysis of the data generated from the Graduate Exit Survey stems from each of the categories addressed above and a comparison of the data from these categories. Students stated a goal of transferring to a four-year institution at 68%. Whether it was a goal or not for these students, a vast majority of SSC students plan to continue their educational endeavors. This speaks to the success of faculty, student services, and staff at encouraging and preparing students for the next phase of their education.

The majority of scores in the academic section were excellent or above average. The average for excellent or above average for academics was 70.8%. “Faculty commitment to student success and learning” scored highest overall with 80.7% of students choosing excellent or above average. The “College orientation through PASS Course” received the lowest score with only 54.8% of students choosing excellent or above average. It has been several years since SSC offered the PASS course, so this question is only answered by a few students who took the course several years ago. The majority of the responses and comments reflected positive experiences by the students, but students repeatedly referenced the lack of good wi-fi and the parking lot in the comments.

In the category of student services, the combined scores for excellent or above average fell between 58.6% and 73.3% which is consistent with last year's scores. The lowest score was given to Placement Testing again with a score of 58.6%. The average for excellent and above average responses in Student Services was 66.9% which is 0.8% higher than last year. Student Services was not rated by every student since not all students used every office in Student Services. In general, comments on Student Services were positive.

In the facilities section, the bookstore, student services building, and computer labs again had the most student use with at least 89% of the students indicating visiting the buildings at least once. Students frequented the computer labs and the cafeteria more often than any other facility and fewer students used the pool which supports the decision to close the pool. Over 66% of students used the Library, and 54% used the Tanner Math Lab or the Writing Lab at least once. Overall, 79% of the students rated the facilities excellent or above average which is up 5% from last year. In the comments, students are still requesting classroom building renovations, updated bathrooms, dormitory renovations, and parking lot repairs.

Over 96% of the students responding to the survey chose always or usually to feeling safe on the SSC campus. About 70% responded always or usually to the visibility of SSC police officers. Students responded always or usually 60.5% of the time to feeling safe in the dorms and 70.0% to feeling safe after dark in the SSC parking lots. Both of these percentages increased from last year.

In the statistics related to the overall satisfaction with SSC, 82% of students indicated satisfaction with the SSC education experience by giving a rating of excellent or above average. The students indicated they would again choose SSC if starting over at 85%. In general, the responses to the survey increased this year with good insight given for areas to improve.