

TITLE: Enrollment Management Clerk

DEPARTMENT/DIVISION: Enrollment Management

REPORTS TO: Director of Enrollment Management

CLASSIFICATION: Classified

SALARY RANGE: \$30,000 - \$31,000, based on education and experience

POSITION SUMMARY

The Enrollment Management Clerk works under the direction of the Director of Enrollment Management. Responsibilities include a variety of duties associated with assisting students, parents and staff. This position will give students and parents assistance with admissions applications, advising appointments, completing financial aid applications and other enrollment-related functions. Additionally, filling in during lunch hours or absences of other employees will be expected. This position works on campus.

SEMINOLE STATE COLLEGE MISSION AND VALUES

- All employees will represent Seminole State College in the most positive manner with prospective, former and current students, clients, suppliers and the community we serve. Interacts effectively with faculty, staff, participants and other customers of our services, learns and uses operating practice of Seminole State College.
- All employees will uphold the Mission Statement: Seminole State College empowers people for academic success, personal development, and lifelong learning.
- All employees will perform job duties utilizing SSC's core values: Compassion, Opportunity, Respect, and Excellence.

PRINCIPAL DUTIES AND RESPONSIBILITIES

- Assists students, parents and staff with financial aid functions.
- Provides information and assistance to students regarding financial aid program requirements and procedures, and answers general financial aid questions.
- Assists with completion of applications and provide direction in further handling of applications and related forms.
- Provides students with scholarship information and assists in the completion of required forms and processes.
- Assists students with information and methods necessary in special circumstances.
- Determines eligibility status, reviews financial aid data, and inputs data into student information computer system.
- Advises students of issues that may need to be resolved in order to receive, continue or reinstate eligibility.
- Receives, reviews and responds to phone calls and correspondence, including departmental email and voice mail messages.
- Coordinates the flow of student traffic in financial aid, testing, and enrollment offices.
- Maintains office supplies and monitors the proper functioning of equipment.
- Performs data entry, scanning, copying, filing and bulk mail preparation.
- Participates in special projects on an as-needed basis.
- Demonstrates confidentiality, integrity and ethical behavior in working with enrollment and financial aid related information.

- As appropriate, interprets, applies and comply with federal, state and institutional regulations governing student enrollment and financial aid; maintains current working knowledge of guidelines/regulations related to enrollment and financial aid.
- Provides exemplary customer service.
- Other duties as assigned by supervisor.

OTHER DUTIES AND RESPONSIBILITIES:

- Generates reports as needed.
- Participates in meetings and events as assigned.
- Performs other functions as necessary or as assigned.
- Serve as a backup for the Testing Center Coordinator.

KNOWLEDGE, SKILLS AND ABILITIES REQUIRED:

Knowledge: High school diploma or equivalent required; Associate degree preferred; minimum of one year of clerical or related experience preferred; prior financial aid experience preferred; knowledge of and experience with routine office procedures and equipment; computer literacy, including proficiency with word processing and spreadsheet applications highly desired.

Skills: Excellent organizational skills; accurate and detail orientated with ability to prioritize information in a timely manner; solid communication skills (written, oral and active listening); strong interpersonal skills; able to work effectively in team situations.

Abilities: Requires the ability to perform all of the duties of the position efficiently and effectively; the ability to understand and accurately interpret federal, state and institutional guidelines; the ability to perform basic clerical duties; to effectively communicate with students, faculty and outside entities; ability to work with a diverse population, show understanding and exercise patience; demonstrated computational ability; ability to work on several tasks at a time; ability to respond effectively in a variety of situations.

Application review will begin immediately; however, only candidates whose applications are received by **February 17, 2026** are assured of receiving full consideration. Salary is \$30,000 - \$31,000, based on education and experience. Benefits provided by the college include Oklahoma Teachers' Retirement, group health and dental insurance, long-term disability, and life insurance equivalent to two times contractual salary. Employment is subject to successful completion of background check. *This position is contingent upon the budget.*

To apply, please send letter of application, resume, copies of all academic transcripts, and the name and phone numbers for three professional references to:

Seminole State College
ATTN: Human Resources
P.O. Box 351
Seminole, OK 74818

or

Email all documents to: HR@sscok.edu

*SSC participates in E-verify.
 Posted February 3, 2026*